

# Group Rates and Policies

Group bookings contact: hello@buffandfile.com Downtown: (603) 427-8620 • Portsmouth Green: (603) 380-9139

We love a good party. From bridal parties to bachelorette parties, from birthdays of all ages to corporate groups, and from girls getaway weekends to moms-on-the-go mani dates, Buff + File will strike the perfect balance between celebration and relaxation for your group!

## 20% gratuity will be added to the prices listed below for all groups

Mani only \$34 nail shaping, soak, cuticles, hydration, regular polish	Pedi only Regular Polish: \$55 Gel Polish: \$80 soak	Regular Mani-Pedi <b>\$89</b> <i>mani:</i> shaping, soak, cuticles, hydration, regular polish	Gel Mari-Regular Pedi <b>\$103</b> <i>mani:</i> shaping, cuticles, hydration, gel polish	Gel Mari-Gel Pedi <b>\$128</b> <b>mani:</b> nail shaping, cuticles, hydration, gel polish
Gel Mani only \$48 nail shaping, cuticles, hydration, gel polish	nail shaping cuticles foot file exfoliation sugar scrub massage & hot towels polish	<i>pedi:</i> soak, nail shaping, cuticles, foot file exfoliation, scrub, massage & hot towels, regular polish	<b>pedi:</b> soak, nail shaping, cuticles, foot file exfoliation, scrub, massage & hot towels, regular polish	<i>pedi:</i> soak, nail shaping, cuticles, foot file exfoliation, scrub, massage & hot towels, gel polish

**French polish** is \$15 additional on each individual service. **Removal of existing gel** on fingers or toes is \$12 additional each. Removal of Dip Powder is an additional \$30. **Dazzle Dry** performance polish is an additional \$10 on each individual service.

#### To Book:

• To book appointments, please visit our website at www.buffandfile.com/groups and fill out the form.

• A credit card for the hostess booking the party must be held on file to confirm your reservation.

### **Pricing**:

• In order to ensure the quality and timeliness of services for large groups, we offer the above menu for participants to choose from. No substitutions please. 20% gratuity will be automatically added to the prices for all services.

### On Time Arrival:

• Please ensure that all group members arrive on time to your scheduled appointment to allow us the time needed to complete your nail services. If your group is running late, please call to notify us at (603) 427-8620 for Downtown or (603) 380-9139 for **Portsmouth Green**. In some cases, services may be accelerated and full price will be charged. If groups arrive more than 15 minutes late, we reserve the right to relinquish your appointments to clients on our wait list or walk-in customers.

### **Cancellations:**

• We must enforce a **48-hour cancellation policy** for large groups or any members of large groups. Charges will be applied for:

- services cancelled less than 48 hours prior to the appointment
- services booked for guests who do not show up on the day
- switching from two services to one upon arrival at the salon (ie: from mani/pedi to just mani) is considered a cancellation without notice and charges will be applied

• In any of the instances above, a charge equal to the full amount of the cancelled service total will be applied to the card on file.

### *Other:* Absolutely **NO FOOD** is allowed in the salon.

Thank you, we look forward to serving your group!